

# Ambulance Booking System

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## I. ABSTRACT

This abstract introduces an Ambulance Booking System designed to streamline emergency response processes. The system accommodates patients, ambulance drivers, and hospitals through a user-friendly website interface. Users register and log in to access functionalities tailored to their roles: patients can book ambulances based on availability and hospital proximity while viewing detailed ambulance listings. Ambulance drivers can view patient requests, accept them, and update their status upon completion. The system efficiently manages multiple requests, displaying remaining patients when a driver is on duty and marking accepted requests accordingly. Additionally, hospitals maintain driver records, facilitating seamless management and coordination within the emergency response network.

**Keywords:** Ambulance Booking System, Booking Process, Ambulance List, Status Updates, Request Handling.

## II. INTRODUCTION

### *A. Overview*

The Ambulance Booking System aims to optimize emergency response by providing a user-friendly platform for patients, ambulance drivers, and hospitals. Users can register and log in to book ambulances based on availability and proximity to hospitals, while drivers can efficiently handle requests and update statuses. The system manages multiple requests, displays remaining patients for on-duty drivers, and enables hospitals to maintain driver records for seamless emergency coordination. Ultimately, it strives to save lives by enhancing resource utilization and response efficiency.

### *B. About the Project*

The Introduction of the Ambulance Booking System mark signification step toward enhancing emergency response efficiency. In response to the critical need for streamlined processes, this system has been meticulously crafted to cater to the diverse needs of patients, ambulance drivers, and hospitals. Through an intuitive website interface, users are empowered to register and access role-specific functionalities with ease. Patients gain the ability to swiftly book ambulances based on availability and proximity to hospitals, while also being equipped with comprehensive ambulance listings for informed decision-making. Ambulance drivers, on the other hand, are provided with a platform to view and accept patient requests, subsequently updating their status upon completing each task. The system's adept handling of multiple requests ensures optimal utilization of resources, displaying remaining patients to drivers actively on duty and marking accepted requests for efficient tracking. Furthermore, hospitals play a pivotal role in maintaining driver records, fostering seamless management and coordination across the emergency response network. Through the integration of these features, the Ambulance Booking System stands poised to revolutionize emergency response procedures, prioritizing swift and effective assistance in times of crisis.

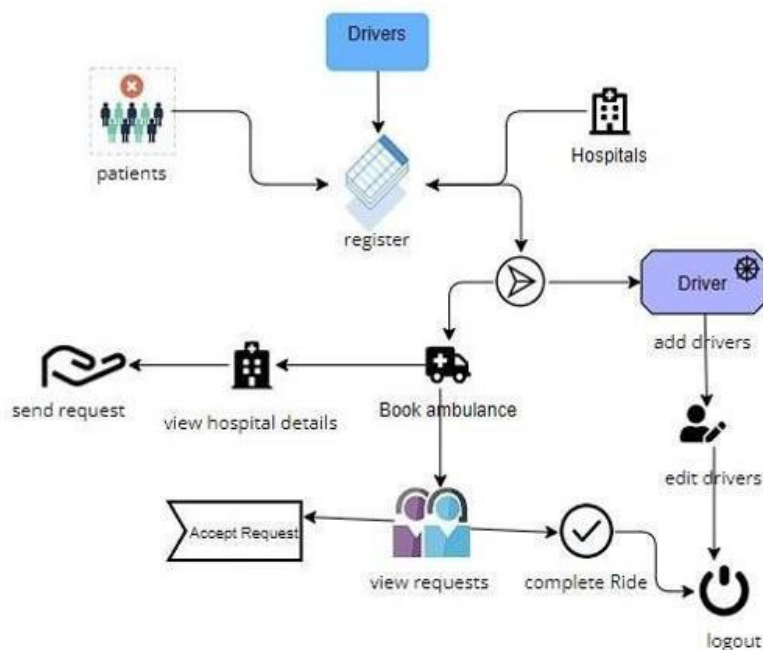
### C. Scope

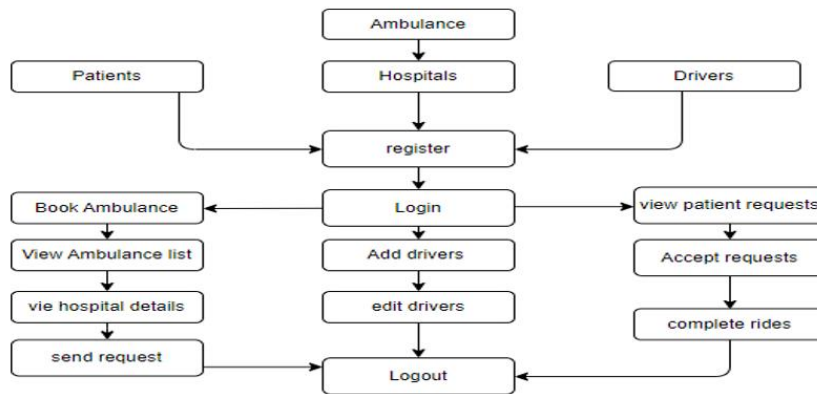
The Ambulance Booking System streamlines emergency response by providing a user-friendly platform for patients, ambulance drivers, and hospitals. Users register and log in to access role-specific features: patients book ambulances based on availability and hospital proximity, while drivers view and accept requests, updating their status upon completion. The system efficiently manages multiple requests, displaying remaining patients for drivers on duty and ensuring accurate tracking. Hospitals maintain driver records for seamless coordination within the emergency response network.

## III. PROPOSED SYSTEM

The proposed Ambulance Booking System is envisioned to revolutionize emergency response operations by integrating seamless interactions among patients, ambulance drivers, and hospitals. Through an intuitive website interface, users will be empowered to register and access role-specific functionalities, enhancing efficiency and accessibility. Patients will be able to swiftly secure ambulance services based on availability and hospital proximity, facilitated by comprehensive ambulance listings. Ambulance drivers will have the capability to efficiently manage patient requests, promptly accepting and updating their status upon completion, thereby optimizing resource allocation. The system's robust architecture enables the simultaneous management of multiple requests, providing real-time updates on remaining patients when drivers are on duty, and marking accepted requests for streamlined operations. Furthermore, hospitals will maintain comprehensive driver records, fostering enhanced coordination and management within the emergency response network, ultimately ensuring timely and effective assistance during critical situations.

**Architecture of Ambulance Booking System**





## IV.METHODOLOGY

### A. Patient Module:

The patient first register into this website and login with their credentials. Once logged in they can see the list of Ambulances, Depending on the availability of Ambulances he/she can book the Ambulance.

### B. Ambulance Driver Module:

The ambulance driver module in an ambulance booking system is designed to assist and streamline the tasks and responsibilities of the ambulance crew during emergency response operations. In these Ambulance driver Module Ambulance driver view incoming requests from patients. Ambulance driver can accept or reject patient requests based on availability and location. In these module its show the update status of Ambulance Driver (e.g., En Route, On Site, Completed) of the assigned ambulance trip.

### C. Hospital Module:

The hospital module maintains a database of ambulance drivers associated with the hospital or contracted by the hospital for emergency response services. This database includes information such as driver names, contact details, license information, certification status, and other relevant credentials.

## V.RESULTS AND ANALYSIS

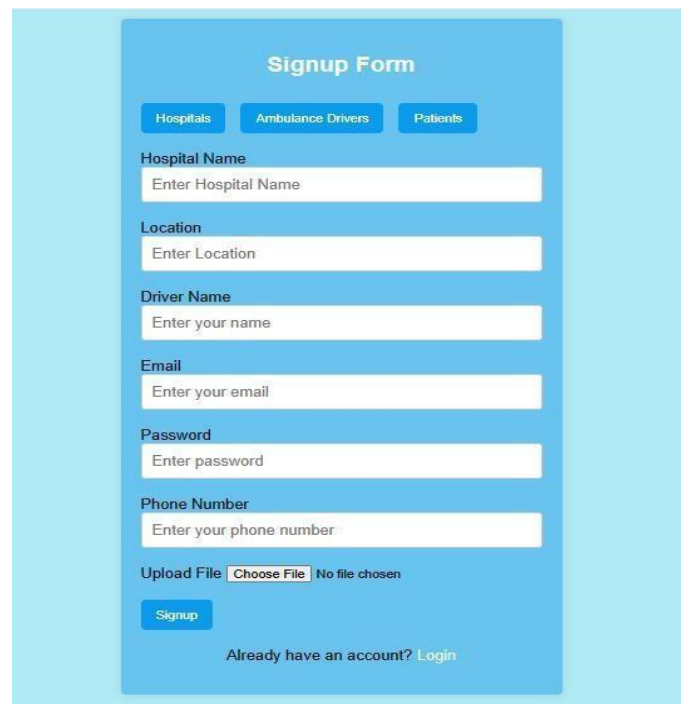


( The above Page Shows the Home Page for all the Patients, Ambulance Drivers, Hospitals where they can Enter Details for their Perspective Modules.)



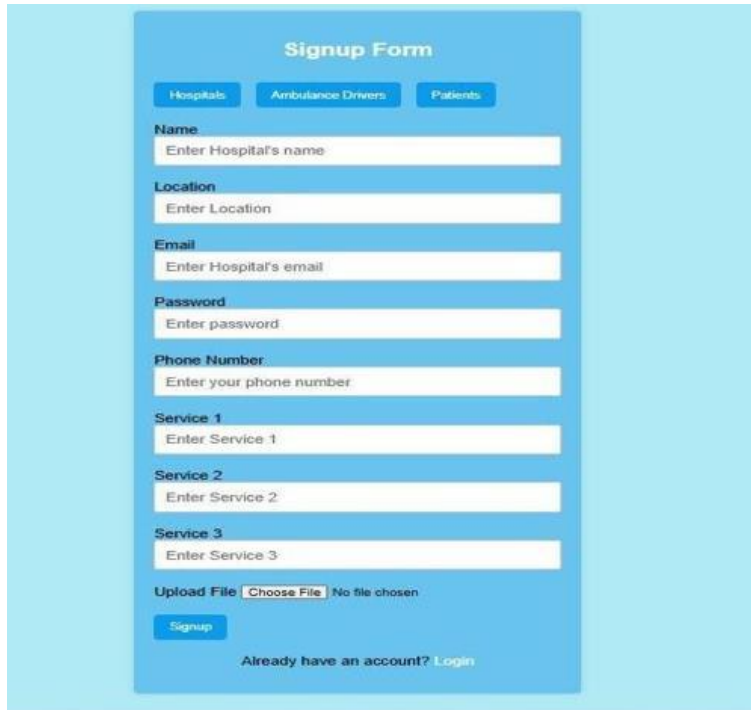
The image shows a 'Signup Form' for patients. At the top, there are three tabs: 'Hospitals', 'Ambulance Drivers', and 'Patients', with 'Patients' being the active tab. The form fields include: 'Name' (placeholder: 'Enter Patient's name'), 'Email' (placeholder: 'Enter Patient's email'), 'Password' (placeholder: 'Enter password'), and 'Address' (placeholder: 'Enter Address'). There is an 'Upload File' section with a 'Choose File' button and the text 'No file chosen'. A 'Signup' button is at the bottom left, and a link 'Already have an account? Login' is at the bottom right.

(The Above Page Shows the Register Page of Patients  
Where the Patient Can Register and Login with Their Credentials)



The image shows a 'Signup Form' for ambulance drivers. At the top, there are three tabs: 'Hospitals', 'Ambulance Drivers', and 'Patients', with 'Ambulance Drivers' being the active tab. The form fields include: 'Hospital Name' (placeholder: 'Enter Hospital Name'), 'Location' (placeholder: 'Enter Location'), 'Driver Name' (placeholder: 'Enter your name'), 'Email' (placeholder: 'Enter your email'), 'Password' (placeholder: 'Enter password'), and 'Phone Number' (placeholder: 'Enter your phone number'). There is an 'Upload File' section with a 'Choose File' button and the text 'No file chosen'. A 'Signup' button is at the bottom left, and a link 'Already have an account? Login' is at the bottom right.

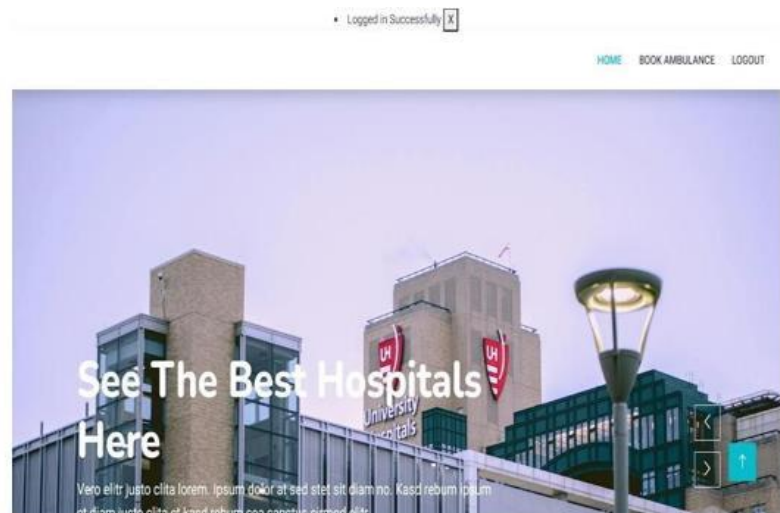
(The Above Page Shows the Register Page of Ambulance Driver where  
the Driver can Register and Login with their  
Credentials)

A screenshot of a 'Signup Form' for a hospital management system. The form is set against a light blue background. At the top, there are three tabs: 'Hospitals', 'Ambulance Drivers', and 'Patients'. The 'Hospitals' tab is selected. The form contains several input fields: 'Name' (with placeholder 'Enter Hospital's name'), 'Location' (with placeholder 'Enter Location'), 'Email' (with placeholder 'Enter Hospital's email'), 'Password' (with placeholder 'Enter password'), 'Phone Number' (with placeholder 'Enter your phone number'), 'Service 1' (with placeholder 'Enter Service 1'), 'Service 2' (with placeholder 'Enter Service 2'), and 'Service 3' (with placeholder 'Enter Service 3'). Below these is a file upload section with the text 'Upload File', a 'Choose File' button, and 'No file chosen'. At the bottom, there is a 'Signup' button and a link 'Already have an account? Login'.

(The Above Page Shows the Register Page of Hospital where the Hospital can Register and Login with their Credentials in this Page Hospitals can also Add their Services.)

A screenshot of a 'Login' form for a hospital management system. The form is set against a teal background. It features two input fields: 'Email' (with placeholder 'Enter your email') and 'Password' (with placeholder 'Enter your password'). Below these fields is a large teal 'Login' button. At the bottom, there is a link 'No Account? Sign Up'.

(The Above Page Shows the Login Page for Patients, Ambulance Drivers and Hospitals they can Login with their Respective Credentials)



The above page shows after login of Patients, Ambulance Drivers, Hospitals

### AMBULANCE LIST

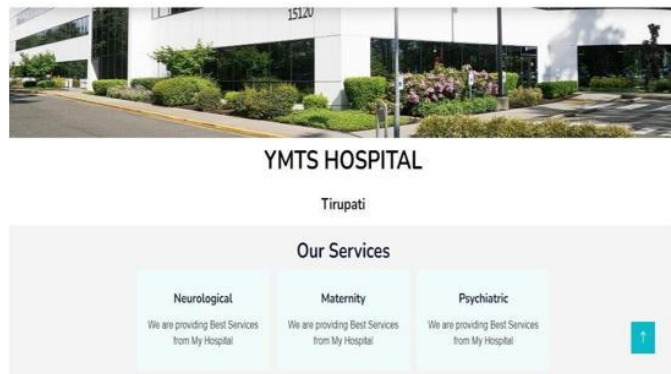
Hospital Name	Location	Driver Name	Email	Phone Number	Availability	Action
YMTS HOSPITAL	Tirupati	raju	raju@gmail.com	9500950350	Available	<a href="#">Send Request</a>
ARAVIND HOSPITAL	Tirupati	maresh	maresh@gmail.com	7868790796	Available	<a href="#">Send Request</a>
ARAVIND HOSPITAL	Tirupati	AKASH	akash@gmail.com	9897979978	ON ROAD	<a href="#">Send Request</a>
YMTS HOSPITAL	Tirupati	swathi Thota	sriticseb205c1@sriti.in	7075378968	ON ROAD	<a href="#">Send Request</a>
Help Hospitals	MG Road	Vivan	suresh123@gmail.com	9000234986	ON ROAD	<a href="#">Send Request</a>
Help Hospitals	MG Road	Vivan	vivan@gmail.com	9708822221	ON ROAD	<a href="#">Send Request</a>
Help Hospitals	MG Road	Ramesh	ramesh@gmail.com	9000234989	ON ROAD	<a href="#">Send Request</a>

The Above Page Shows the Ambulance Drivers List and also Shows the Availability of Ambulance Drivers.

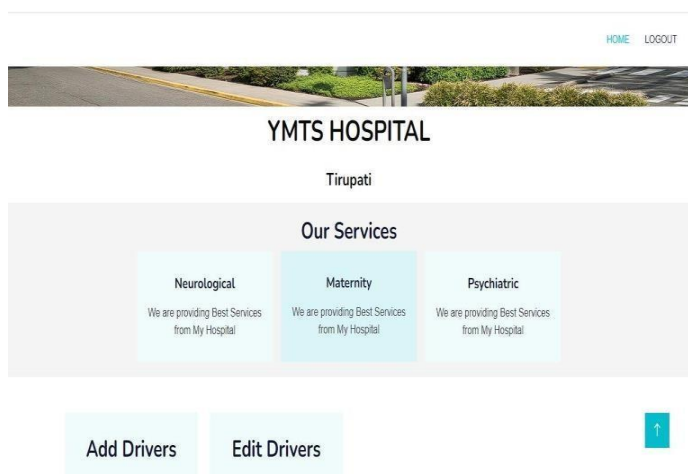
### AMBULANCE REQUESTS

Hospital Name	Email	Address	Status	Actions	
YMTS HOSPITAL	swathiswathi74711@gmail.com	Vijayawada	Completed	<a href="#">Accept</a>	<a href="#">Complete</a>

This Page Shows the Request of Patients for Booking Ambulance.



This Page Shows the Hospital Details and their Service



This Page Shows the Hospital Where Hospital Admin Add and Edit the Ambulance Driver Detail

A screenshot of the 'Add Driver' form. The form has a blue header with the title 'Add Driver'. Below the header are five input fields: 'Driver Name' (with placeholder text 'Enter Driver Name'), 'Email' (with placeholder text 'Enter Email'), 'Password' (with placeholder text 'Enter Password'), and 'Phone Number' (with placeholder text 'Enter Phone Number'). Below these fields is an 'Upload File' section with a 'Choose File' button and the text 'No file chosen'. At the bottom of the form is a large blue 'Signup' button.

This Page Shows add the Details of Driver

## VI. CONCLUSION

In conclusion, the Ambulance Booking System represents a crucial advancement in optimizing emergency response operations. By seamlessly integrating patients, ambulance drivers, and hospitals through a user-friendly online platform, the system enhances accessibility and efficiency in booking ambulances and managing requests. Through tailored functionalities for each user role, it ensures swift and informed decision-making, ultimately improving the overall response time during critical situations. The system's ability to manage multiple requests and provide real-time updates fosters effective resource allocation and coordination, contributing to the goal of saving lives and ensuring seamless emergency management. Overall, the Ambulance Booking System is a vital tool in modernizing and enhancing emergency response networks.

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